

Appendix 1

Quality Policy

Gordian Strapping Ltd is aware of the need to provide quality services to all its customers.

Our quality assurance system incorporates the identification of customer needs, together with Gordian Strapping Ltd's commitment to supply and deliver our company's products and services at an agreed cost in accordance with statutory, regulatory and applicable requirements and to customer expectations.

To ensure all contracts are processed in a manner which provides a quality service to our customers, we have implemented a quality management system which complies with BS EN ISO 9000:2015. The quality manual defines the system and the procedures and processes required.

We shall ensure that all employees are fully aware of their responsibilities to adhere to the standards required. We shall implement ongoing assessments to identify and deliver the necessary training and resources required to meet company set objectives to improve the overall performance of the business.

We shall nominate a member of staff to continuously monitor and seek ways of improving the system. Recommendations made will have the full support of the Board of Directors.

This policy was adopted by resolution of the Board of Directors:-

SIGNED:

.....

(Managing Director)

DATED: June 2017